



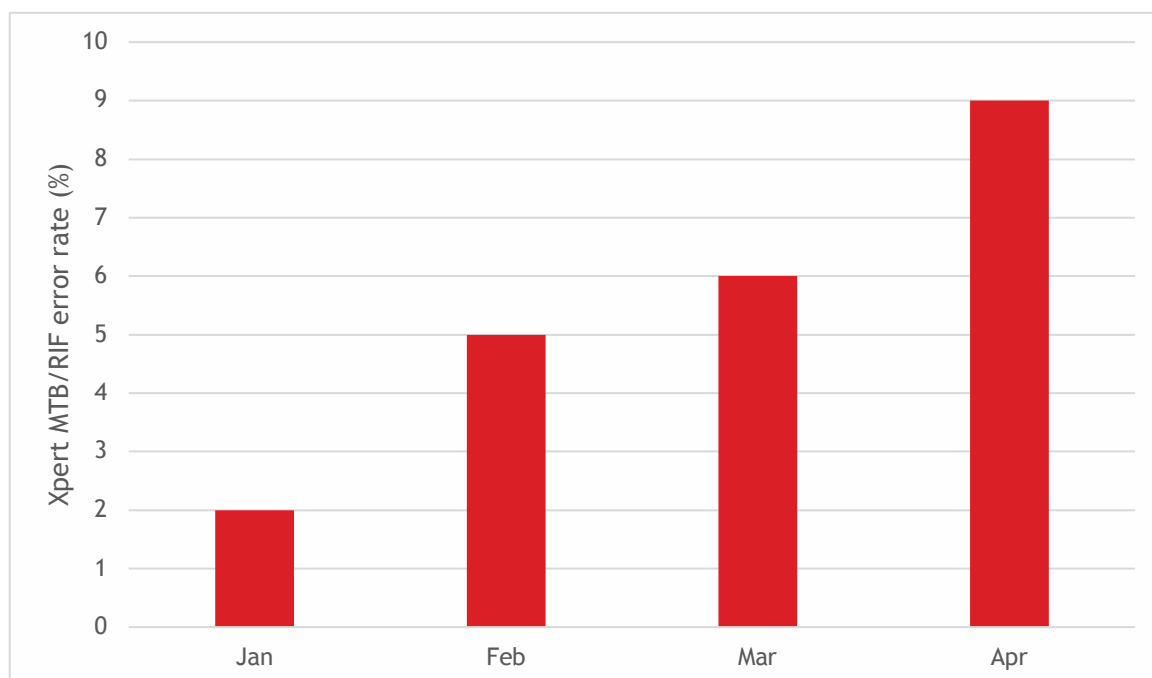
MONITORING QUALITY INDICATORS

Worksheet (W1:M5)

EXERCISE 1: REVIEWING QUALITY INDICATORS (W1:M5)

Time: 15 minutes

Instructions: Review the graph and answer the following questions



Question 1: What could be the reason for the increase in Xpert MTB/RIF errors rate? List potential corrective actions?

Question 2: If all errors were from one module, list the possible reasons for the increase in Xpert MTB/RIF error rate? List potential corrective actions?

Question 3: If all errors were from one user, list the possible reasons for the increase in Xpert MTB/RIF error rate? List potential corrective actions?
